Cotswold View Caravan & Camping
Banbury Hill Farm
Enstone Road, Charlbury
Oxfordshire, OX7 3JH
Tel: 01608 810314
Email: info@cotswoldview.co.uk
Website: www.cotswoldview.co.uk

Site Rules

(Last updated 20.10.26)

These Site Rules apply to all guests and visitors at Cotswold View Caravan and Camping and form part of our Booking Conditions. They are in place to help ensure that everyone can enjoy a safe, peaceful and enjoyable stay. The person named on the booking is responsible for ensuring that all members of their party, including children and day visitors, are aware of and comply with these Site Rules and our Booking Conditions. Throughout these Site Rules, the term "outfit" refers to the main camping or touring set-up occupying a pitch, including a caravan, motorhome, campervan, trailer tent or tent, together with the associated towing vehicle where applicable.

Arriving at the Campsite

- Touring and camping pitches are available from 12:30pm.
- Camping pods are available from 2:00pm.
- Please do not arrive before your stated arrival time. This allows our site team sufficient time to prepare the campsite and pitches for arriving guests. If you arrive early, you may be asked to leave the campsite and return at the appropriate time. Please do not wait or park at the campsite entrance or on the access road.
- We accept arrivals up to 8:00pm during High Season and 6:00pm at all other times. If you believe you may arrive later than this, please contact Reception as soon as possible to discuss your arrival.
- Before arriving, please familiarise yourself with the site map provided with your arrival information.
- On arrival, please check in at Reception before proceeding to your pitch or camping pod.
- Please have your booking confirmation available when checking in. We may also ask for identification where reasonably required to confirm the details of your booking.
- Bookings must be made in the name of a person who will be staying on the campsite. Any transfer of a booking to another person must be agreed with us in accordance with our Booking Conditions.
- Any outstanding amount due in connection with your booking must be paid before access to the campsite is permitted.
- If you or a member of your party may require assistance in the event of an emergency, please let Reception know on arrival so that we can discuss any reasonable arrangements that may help during your stay.

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Day Visitors

- All day visitors must report to Reception on arrival. Visitor numbers are subject to availability and our approval.
- Additional vehicles must also be agreed with Reception and any applicable vehicle charge paid.
- We reserve the right to restrict the number of day visitors where reasonably necessary for the safe and comfortable operation of the campsite.
- Day visitors must leave the campsite by 9:00pm to minimise disturbance to other guests.

Additional Overnight Guests

- Anyone wishing to stay overnight who is not already included on the booking must be added to the booking and the applicable overnight guest charge paid.
- Additional overnight guests are subject to availability, the permitted occupancy of the pitch or camping pod and our approval.
- Additional vehicles associated with overnight guests must also be agreed with Reception and any applicable charge paid.

Behaviour on Site

All guests and visitors must behave responsibly and with consideration for other guests, our staff and the local community. Abusive, threatening, intimidating, dangerous, illegal or seriously disruptive behaviour will not be tolerated.

Where reasonably appropriate, we use the following 3-step approach when dealing with breaches of our Site Rules:

1. **First Warning:** A member of our team will explain the concern, remind you of the relevant Site Rule and clearly explain what needs to change.

2. **Final Warning:** If the issue continues, a member of our team will speak to you again, explain that the previous warning has not been followed and give you a final opportunity to correct the behaviour. You will also be advised that continued non-compliance may result in you being required to leave the site.

3. **Removal from the Site:** If the issue continues after a final warning, you may be required to leave the campsite. No refund will be provided for any unused part of your stay where your stay is terminated as a result of serious or repeated misconduct or breach of our Site Rules or Booking Conditions.

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The 3-step process will not always be appropriate. In cases of serious misconduct, threatening, abusive, dangerous or illegal behaviour, or where there is an immediate risk to the safety or wellbeing of others, we reserve the right to take immediate action and require the person or persons responsible to leave the site without prior warning. No refund will be provided for any unused part of the stay where a stay is terminated as a result of serious misconduct.

Noise and Quiet Hours

- Please be considerate of other guests and keep noise at a reasonable level at all times. Music, televisions, radios and similar equipment should only be used at a volume that does not disturb others.
- As a family campsite, amplified music or sound, including portable speakers, is not permitted after 9:00pm.
- Quiet hours are between 11:00pm and 7:00am. During these times, noise must be kept to an absolute minimum and guests should take particular care not to disturb others.
- Vehicle movements on the campsite should be avoided between 11:00pm and 7:00am except in an emergency. The ANPR barrier remains operational during quiet hours.
- Excessive noise or seriously or repeatedly disruptive behaviour will be dealt with in accordance with our Behaviour on Site rules and may ultimately result in guests being required to leave the campsite.
- Grounds maintenance, including grass cutting, may occasionally be required during your stay. We will endeavour to carry this out at reasonable times and minimise disruption wherever possible, but some operational noise may be unavoidable.

Roads and Parking

- The maximum speed limit throughout the campsite is 5mph, equivalent to walking pace. Please drive slowly and carefully at all times.
- Pedestrians, children and other vulnerable road users have priority on our site roads. Drivers must take particular care around pitches, amenity blocks, play areas and other areas where people may be walking.
- All vehicles brought onto the campsite must be roadworthy, appropriately insured and, where applicable, have a valid MOT and vehicle tax. Drivers must hold the appropriate licence for the vehicle they are driving.

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- Please follow the campsite's two-way traffic system, site signage and any instructions given by our team.
- Vehicles must be parked within your allocated pitch or in a designated parking area. Please do not park on roads, grass fingers between hardstanding pitches, access routes or anywhere that may obstruct other guests, emergency access or site operations.
- One vehicle is included with each pitch or camping pod. Additional vehicles must be agreed with Reception and any applicable charge paid.
- Vehicle movements should be avoided between 11:00pm and 7:00am except in an emergency, in accordance with our Quiet Hours.
- Commercial vehicles, including vans, are not permitted on the campsite unless agreed with us in advance.

Cycles and Recreational Equipment

- Bicycles, non-motorised scooters, skateboards and similar non-motorised recreational equipment may be used responsibly on the campsite. Users must show consideration for pedestrians and other guests and comply with the 5mph site speed limit.
- Children using bicycles, scooters, skateboards or similar equipment must be appropriately supervised.
- Recreational equipment must not be used between dusk and dawn or in designated no-ride areas, including around amenity blocks where indicated.
- We strongly recommend the use of appropriate safety equipment, including helmets.
- Motorised recreational equipment, including electric scooters, electric motorbikes, Segways, hoverboards, powered unicycles and similar devices, must not be used on the campsite.
- Electrically assisted pedal cycles (E-bikes) are permitted and are an exception to the above rule. When being ridden on the campsite, E-bikes must be used responsibly, with consideration for pedestrians and other guests, and must not exceed the campsite speed limit of 5mph.
- The restriction on motorised recreational equipment does not apply to mobility aids used by disabled or mobility-restricted guests. Mobility equipment must be operated safely and with consideration for pedestrians and other guests.

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Children and Play

- Parents and guardians are responsible for the supervision and behaviour of children in their care at all times while on the campsite.
- Children under the age of 16 must not be left unattended on the campsite.
- Please ensure children play safely and show consideration for other guests, particularly around pitches, site roads, amenity blocks and other communal areas.
- Loose ball games are not permitted on or around camping and touring pitches, where they may cause damage to vehicles, caravans, tents or other guests' property.
- A football pitch is provided for ball games. Please use this or other designated play areas shown on the site map. If you are unsure where children can play safely, please ask Reception.
- Children using bicycles, scooters, skateboards or similar equipment must follow our Cycles and Recreational Equipment rules.

Dogs and Other Pets

- Guests are responsible for the behaviour and supervision of their pets at all times and must ensure that they do not cause a nuisance, disturbance or danger to other guests, staff, children, livestock or wildlife.
- Dogs and other pets must be securely under control at all times. When outside your pitch or accommodation, dogs must be kept on a lead unless they are within a designated area where off-lead exercise is permitted.
- When secured on your pitch, leads or tethers must be no more than 3 metres long and must not allow the animal to encroach onto neighbouring pitches, roads or footpaths.
- Please use the designated dog walking areas where provided and always clean up after your pet. Bagged dog waste can be disposed of in any of our general waste bins, so there are no separate designated dog waste bins on the campsite.
- Please do not allow pets to toilet on other guests' pitches.
- Pets must not be permitted to bark excessively or otherwise cause a persistent disturbance to other guests.

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- Pets are not permitted inside communal facilities or amenity blocks, with the exception of the designated dog wash room. This restriction does not apply to assistance dogs.
- Pets must not be allowed to enter fenced livestock paddocks or to approach, chase or disturb livestock or wildlife.
- Pets must not be left unattended where they are likely to become distressed, cause excessive noise or create a nuisance to other guests.

Pitch Usage and Fire Spacing

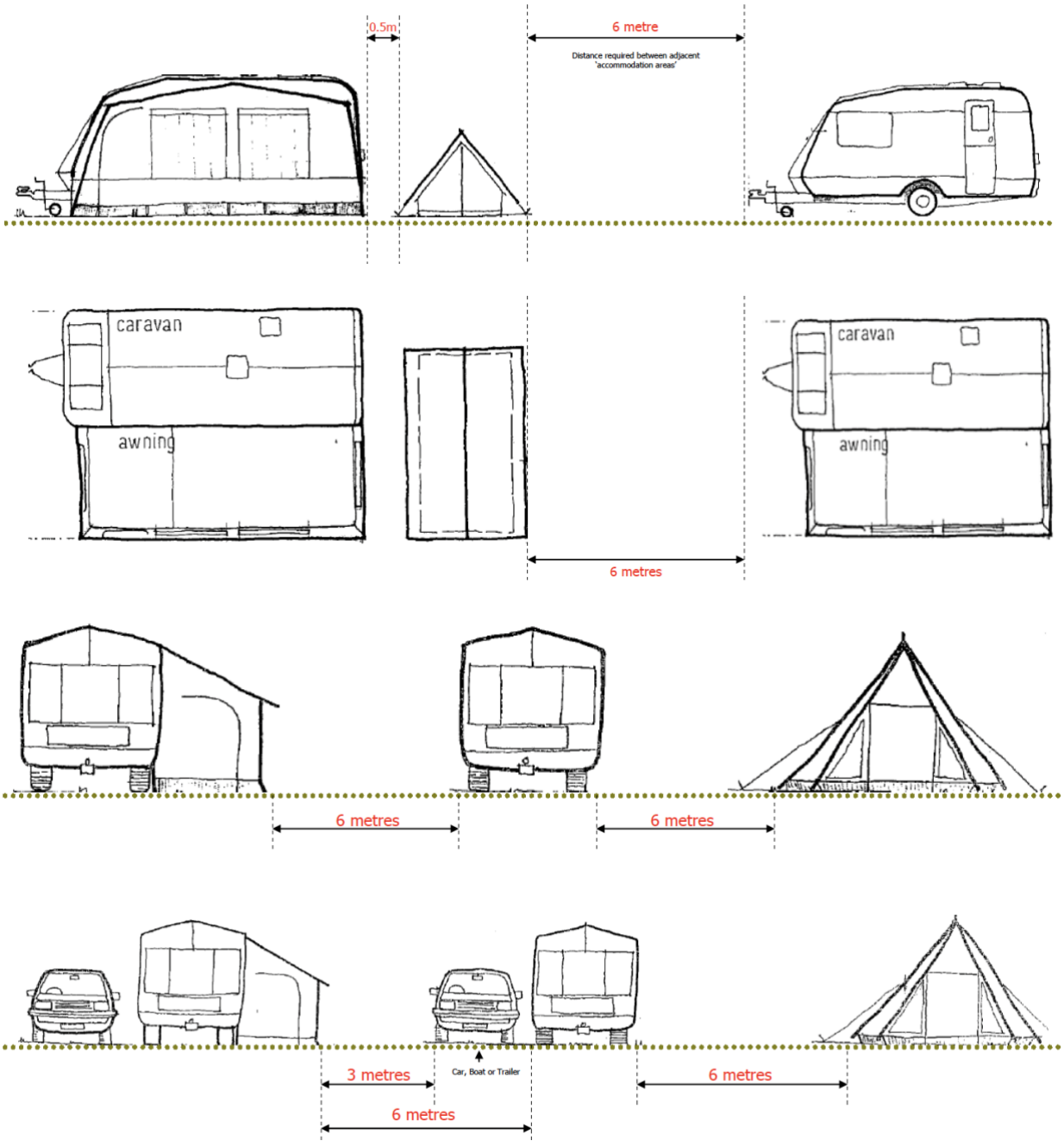
- The numbered pitch marker identifies your allocated pitch, with the marker indicating the centre of the pitch. You may orientate your unit as you wish, provided your caravan, motorhome, tent, awning, gazebo and any other equipment are positioned safely and entirely within your allocated pitch. Vehicles must also be parked within your pitch or in a designated parking area.
- Our standard pitches are approximately 10m × 10m.
- You may position your caravan, motorhome or tent in the orientation that works best for you, provided everything can be safely accommodated within your allocated pitch and the required fire spacing is maintained.
- All accommodation units, including caravans, motorhomes, tents, awnings and pup tents, must be positioned at least 6 metres from the adjacent accommodation unit.
- Vehicles may be parked within the 6 metre separation space, provided a minimum clear distance of 3 metres is maintained between the outside edge of the vehicle and the adjacent accommodation area.
- A pup tent may be positioned close to the main unit where permitted, provided it is not used for cooking and does not contain lighting with a naked flame.
- Guests must follow any instructions from our team regarding the positioning of their unit or equipment where required to maintain the necessary fire spacing.
- If your outfit or equipment cannot be accommodated safely while maintaining the required spacing, you may be asked to reposition or remove items. Where appropriate and subject to availability, an additional pitch may need to be booked.
- Please do not encroach onto neighbouring pitches, site roads, access routes or the grass fingers between hardstanding pitches.

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- Please keep your pitch clean and tidy throughout your stay and leave it in a clean condition on departure.
- If you intend to leave your caravan, motorhome or other outfit unoccupied overnight, please let Reception know in advance. This does not apply to designated seasonal pitches.

Please refer to the diagram below for an illustration of the 6 metre pitch spacing requirements.

6 Metre Pitch Spacing Guide



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Awnings, Gazebos and Pup Tents

- Touring pitches can accommodate a standard awning of up to 2.5 metres deep, which is included as part of your pitch. The awning depth is measured from the side of your caravan to the outer wall of the awning.
- If your awning exceeds 2.5 metres in depth, it may only be erected where it can be safely accommodated within your allocated pitch while maintaining the required fire spacing. If this cannot be achieved, the awning must not be erected.
- A 2-person pup tent for additional sleeping accommodation or a gazebo may be erected where it has been added to your booking as a Booking Extra. All items must remain within your allocated pitch and comply with the required fire spacing.
- Pup tents must be positioned close to the main unit. Cooking is not permitted inside pup tents, and no lighting or equipment with a naked flame may be used.
- To help protect the grass, please lift groundsheets, detachable awning sides and other removable coverings at reasonable intervals, or when requested by our team.
- Wind-out canopies are permitted provided the required fire spacing is maintained. They must be properly secured when in use and retracted when you are away from your pitch, overnight, during adverse weather or when requested by our team.
- Washing lines are not permitted. Please do not hang washing from hedges, fences, trees or other site property. Clothes should be dried discreetly within your allocated pitch.
- All awnings, gazebos, pup tents, windbreaks and other equipment must remain within your allocated pitch and must not encroach onto neighbouring pitches, site roads, access routes or the grass fingers between hardstanding pitches.

Electric Hook-ups and EV Charging

- Electric hook-up pitches provide a supply of up to 16 amps per pitch. Guests are responsible for managing their electricity usage and ensuring that the combined electrical load of appliances being used does not exceed the available supply.
- Please remember that a 16A pitch supply provides only slightly more capacity than a single standard 13A household socket. Using several high-powered appliances at the same time can quickly exceed the available supply and cause the electrical protection to trip.

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- 16A splitters or multi-way hook-up adapters are not permitted. This includes splitters connected directly to our electrical hook-up points or fitted to the end of a guest's hook-up cable. A splitter does not increase the amount of electricity available to your pitch. The supply remains limited to a maximum of 16A, and connecting multiple units or circuits increases the likelihood of the supply being overloaded. An overload can cause the electrical protection to trip, resulting in a loss of power to your pitch. Each pitch electrical supply must therefore serve one connection only.
- All electrical equipment, hook-up leads, plugs and connections brought onto the campsite must be suitable for their intended use, maintained in a safe condition and used correctly.
- Our electrical installation extends to the socket outlet on the pitch hook-up point. Guests are responsible for ensuring that their own hook-up lead, electrical installation and equipment are suitable, safe and properly maintained.
- Do not allow children to play around electrical hook-up points, cables or connections.
- If electrical equipment or connections are considered unsafe or are causing problems with the site electrical supply, you may be asked to disconnect them.
- Electric and hybrid vehicles must not be charged from pitch electrical hook-ups, camping pods, amenity blocks or any other standard electrical outlet on the campsite. This includes connecting a vehicle through the electrical system of a caravan, motorhome or other unit.
- Designated 22kW EV charging points are available next to Reception. Charges are payable directly through the EV charging system at the time of use.
- Generators are not permitted anywhere on the campsite.

Fire Safety, Barbecues and Fire Pits

- Please familiarise yourself with the campsite's fire safety arrangements as soon as possible after arrival, including the location of your nearest fire point and emergency equipment. Please also read our Keeping Safe on Site guidance.
- Open fires are strictly prohibited. Log burners, fire baskets, Chinese lanterns and similar items are also not permitted.
- Barbecues and small fire pits are permitted, provided they are raised safely off the ground and positioned away from tents, awnings, hedges, trees and other combustible materials.
- Barbecues and fire pits must never be used inside or underneath a tent, awning, caravan, motorhome or other enclosed or covered space.

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- Barbecues and fire pits must never be left unattended while lit. Children and pets must be kept safely away from them.
- Please ensure smoke and fumes do not cause a nuisance or disturbance to neighbouring guests.
- Barbecues and fire pits must be fully extinguished after use. Ashes must be allowed to cool completely before being placed in the designated metal bins marked "Ash Only". Hot or warm ashes must never be placed in general waste or recycling bins.
- Petrol, paraffin or other unsuitable accelerants must not be used to light or revive a barbecue or fire pit. Only products specifically intended for this purpose should be used.
- Guests are responsible for ensuring that any gas barbecue, stove or other gas appliance they bring onto the campsite is safe, fit for purpose and in good working order.
- During periods of particularly hot, dry or windy weather, or where we consider there to be an increased fire risk, we reserve the right to temporarily restrict or prohibit the use of barbecues and/or fire pits. Any temporary restrictions must be followed by all guests.

Wildlife and Livestock

- Cotswold View is located within a working farm and countryside environment, and guests may encounter livestock and wildlife during their stay.
- Please do not approach, chase, disturb or attempt to handle livestock or wildlife. Animals can behave unpredictably, particularly when they have young.
- Never place yourself between an adult animal and its young.
- Children must be appropriately supervised around livestock and wildlife at all times.
- Fenced livestock paddocks are strictly out of bounds unless access has specifically been permitted by us.
- Please do not climb over, through or under livestock fencing or gates, and do not enter areas marked as private or restricted.
- Please leave gates as you find them unless signage or a member of our team instructs otherwise.
- Guests must not feed livestock or wildlife unless specifically invited to do so by a member of our team. This includes feeding grass cuttings or other food to horses, donkeys or other animals.
- Dogs and other pets must be kept under control and must not be allowed to enter livestock paddocks, chase animals or disturb wildlife.
- Please take care around trees, hedges, shrubs and other vegetation. Guests must not damage, cut, remove or plant trees, shrubs or other vegetation anywhere on the site.

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Sanitation and Waste Water

- Chemical toilet waste must only be emptied at the designated chemical disposal points located at the back of each amenity block and clearly signposted. Please do not empty chemical toilet waste anywhere else on the campsite.
- Only biodegradable or environmentally responsible toilet chemicals that are suitable for use with our sewage treatment system are permitted.
- Disposable nappies, wipes, sanitary products and other bulky items must not be placed in toilets or chemical disposal points. Please bag these securely and dispose of them in the appropriate waste bins provided.
- Waste water from caravans, motorhomes and other camping units must be collected in a suitable container and emptied at the designated waste water disposal points. Waste water must not be allowed to drain or overflow onto pitches, roads or surrounding land.
- Guests must not carry out a full wash down of caravans, motorhomes, campervans or other units while on the campsite.
- Light cleaning of mirrors, windscreens, windows, lights and similar areas is permitted where reasonably necessary, for example to make a vehicle or unit safe for travelling. Please use water and cleaning products sparingly and do not allow waste water or detergent to run across the pitch.

Rubbish and Recycling

- Please recycle as much of your waste as possible using the designated recycling and general waste points provided around the campsite.
- Our waste facilities are provided for normal household waste generated during your stay only.
- Bagged dog waste may be placed in any of our general waste bins. There are no separate dog waste bins on the campsite.
- Bulky items must not be left in or around our waste areas. This includes items such as gazebos, tents, awnings, inflatable beds, furniture, electrical appliances, televisions, monitors, fridges, freezers and batteries. Please take these items away with you and arrange appropriate disposal.
- Hazardous or commercial waste must not be disposed of anywhere on the campsite.

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- If you use medical equipment that generates clinical or medical waste, you are responsible for providing a suitable means of storing and disposing of this waste and must take it away with you when you leave.
- Please ensure all rubbish is placed inside the appropriate bins, and replace bin lids after use. Waste must not be left beside or on top of bins.
- If you are unsure how or where to dispose of something, please ask Reception before placing it in one of our waste facilities.

Photography, Filming and Drones

- Guests are welcome to take photographs and videos for their own personal use, provided this is done respectfully and does not intrude on the privacy or enjoyment of other guests, particularly children.
- Photography or filming is not permitted in toilets, showers, changing areas or other areas where privacy would reasonably be expected.
- Photography, filming or other recording for commercial, promotional or publication purposes is not permitted without our prior written permission.
- The use of drones anywhere on the site by guests or visitors is strictly prohibited.
- Cotswold View may occasionally carry out or commission professional photography and filming for promotional or marketing purposes. Where this is taking place, we will take reasonable steps to make guests aware and will deal with identifiable individuals in accordance with our Booking Conditions and Privacy Policy.

Alcohol

- For the safety and wellbeing of our guests, persons under the age of 18 are not permitted to consume alcohol anywhere on the campsite, including on pitches, in camping pods, caravans, motorhomes, campervans, tents, gazebos or other accommodation. This is a Cotswold View Site Rule.
- We operate a Challenge 25 policy for the sale of alcohol. If you appear to be under the age of 25, you may be asked to provide acceptable proof that you are aged 18 or over before alcohol is sold to you.
- Where acceptable proof of age cannot be provided when requested, the sale of alcohol will be refused.
- Purchasing or attempting to purchase alcohol for someone under the age of 18 is not permitted.

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- Guests are expected to consume alcohol responsibly. Alcohol consumption must not result in behaviour that causes a nuisance, disturbance or danger to the guest or others.
- Where alcohol contributes to abusive, threatening, dangerous or seriously disruptive behaviour, the matter will be dealt with in accordance with our Behaviour on Site rules.
- Where children or other dependants are present, the responsible adults must ensure that someone remains capable of supervising them and responding appropriately in an emergency.
- Cotswold View is in a rural location, so guests should plan in advance how they would obtain transport or medical assistance if required and must not drive after consuming alcohol where doing so would be unlawful or unsafe.

Smoking and Vaping

- Smoking and vaping are not permitted inside camping pods, amenity blocks, Reception or any other enclosed communal buildings or facilities.
- Cotswold View is surrounded by woodland, grassland and agricultural fields, which can present a significant fire risk, particularly during hot and dry weather. Guests who smoke must therefore take particular care at all times.
- Cigarettes, cigars and other smoking materials must be fully extinguished after use and disposed of responsibly. Cigarette ends must never be dropped or discarded anywhere on the campsite, in woodland, on grassland, along footpaths or in the surrounding countryside.
- Please do not throw cigarette ends from vehicles or place cigarettes or other smoking materials in bins until they are completely extinguished and cold.
- Please smoke considerately and avoid smoking or vaping where it causes a nuisance to neighbouring guests.
- During periods of particularly hot or dry weather, or where we consider there to be an increased fire risk, we may introduce additional temporary restrictions on smoking in outdoor areas. Any temporary restrictions must be followed by all guests.

Prohibited Items and Activities

For the safety and enjoyment of everyone on site, the following items and activities are not permitted:

- Firearms, air weapons, BB guns, crossbows, catapults, offensive weapons or similar items.
- Nerf guns, water balloons and similar projectile toys are not permitted anywhere on the campsite.

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- Water guns are permitted during the summer but must only be used within designated play areas. They must not be used around camping or touring pitches, amenity blocks, roads or other guests who are not participating.
- Motorised recreational equipment, including electric scooters, electric motorbikes, Segways, hoverboards, powered unicycles and similar devices, must not be used on the campsite. Electrically assisted pedal cycles (E-bikes) and mobility aids are exceptions to this rule and must be used in accordance with our Cycles and Recreational Equipment rules.
- Metal detecting anywhere on the site unless specifically authorised by us.
- Kites and model aircraft.
- Swimming pools, paddling pools, Jacuzzis, hot tubs or similar items.
- Any other item or activity which our team reasonably considers may present a safety risk, cause significant disturbance to other guests or cause damage to the campsite.

General Site Etiquette

- Please respect the privacy and personal space of other guests. Do not walk, cycle or take shortcuts across or behind occupied pitches. Please use the designated roads, paths and access routes around the campsite.
- Children and pets should also be discouraged from entering or crossing other guests' pitches.
- Please do not move, interfere with or use another guest's belongings or equipment without their permission.
- Guests must not obstruct site roads, footpaths, access routes, fire points or other communal areas with vehicles, equipment or personal belongings.
- Trading, selling goods or services, canvassing or other commercial activity is not permitted on the campsite without our prior permission.
- Please treat the campsite, its facilities, landscaping and surrounding countryside with respect and follow any reasonable instructions given by our team.
- For your safety, please do not enter any area that has been closed or restricted by barriers, cones, signs or instructions from our team. This may include areas affected by maintenance, ground conditions, flooding, fallen trees, adverse weather or other temporary hazards.

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Security and Guest Property

- Guests are responsible for looking after their personal belongings and property during their stay.
- When leaving your pitch or accommodation unattended, please ensure that caravans, motorhomes, campervans, tents, vehicles and other units are appropriately secured and that valuable items are not left in view.
- Bicycles and other valuable equipment should be securely locked when not in use. Where possible, we recommend storing valuable items inside your locked accommodation, vehicle or other secure location.
- We recommend that guests have appropriate insurance for personal belongings and valuable equipment brought onto the campsite.
- Any theft, attempted theft, suspicious behaviour or other security concern should be reported to Reception or a member of our team as soon as possible.

Damage to Site Property

- Guests are responsible for any damage or loss caused by themselves, members of their party, their visitors or their pets as a result of deliberate, negligent or reckless behaviour.
- If you cause or become aware of damage to any campsite property, accommodation, equipment or facilities, please report it to Reception or a member of our team as soon as reasonably possible.
- Where you are responsible for damage, we reserve the right to recover the reasonable cost of repairing the damage or replacing the affected property, including reasonable call-out or assessment costs where applicable.
- Where the cost cannot be confirmed during your stay, we may contact you after departure with details of the damage, the costs involved and how payment can be made.
- Please do not attempt to repair damaged campsite property yourself unless instructed to do so by a member of our team.

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Liability

- Guests are responsible for taking reasonable care of themselves, members of their party, their pets and their belongings while staying at Cotswold View.
- Caravans, motorhomes, campervans, tents, awnings, vehicles and other belongings are brought onto and kept on the campsite at the guest's own risk, subject always to our responsibilities under applicable law.
- Particular care should be taken when positioning vehicles, caravans, tents, awnings or other equipment close to trees, particularly during periods of strong winds or adverse weather.
- Please report any accident, injury, damage or other significant incident to Reception or a member of our team as soon as reasonably possible.
- Our liability to guests, including circumstances beyond our reasonable control, is dealt with more fully in our Booking Conditions.

Departures and Late Checkout

- Standard checkout is 12:00pm (midday). All guests must vacate their pitch or camping pod by this time unless a late checkout has been agreed with Reception.
- For camping and touring pitches, late checkout until 3:00pm may be available for an additional charge of £15, subject to availability and management approval.
- Late checkout must be agreed with Reception during your stay and cannot be guaranteed in advance. It may not be available where your pitch is required for an arriving guest.
- Unless late checkout has been confirmed by Reception, the standard 12:00pm checkout time applies.
- Before leaving, please ensure your pitch is clean and tidy, all belongings and equipment have been removed, and rubbish and recycling have been disposed of in the appropriate bins.
- If you decide to leave before the end of your booked stay, please inform Reception as soon as possible. No refund will be provided for any unused part of your booking, in accordance with our Booking Conditions.